

Sandeep Jagtap

User Experience Designer with 3 Years of experience

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Experience

UX Design Volunteer - IBM Oct'17 - Present

Designing the future of Talent Acquisition in collaboration with IBM design team. Currently conducting user research and competitive analysis.

UX Design Intern - SfN, Washington D.C. Jun'17 - Aug'17

Initiated UX research and design efforts. Expert-reviewed usability of SfN websites. Redesigned the information architecture of Neuronline website.

Lead UX Designer - BNY Mellon, New York Jan'16 - Jul'16

Led the design of enterprise applications from conceptual phase to delivery in an agile environment. Key role in establishing BNY Mellon's product design strategy, scalable design components, and information architecture.

Sr. UX Designer - BNY Mellon, India Oct'14 - Dec'15

Conducted usability lab studies, heuristic evaluations, and user research activities for in-house applications. Delivered design artifacts like low and high fidelity prototypes, wireframes and information architecture.

Sr. Applications Developer - BNY Mellon, India Oct'10 - Sep'14

Developed data processing frameworks, web services, and applications. Programmed web service with response time (SLA) of 0.5 seconds.

Applications Developer - BNY Mellon, India Oct'10 - Sep'14

Developed Reporting framework. Reduced report processing time from hours to minutes with automation scripts.

Honors/Awards

Certified Agile Professional -ICAgile (ICP) May'16

BNY Mellon "Excellence: You make a difference!" Award Jul'16

Winner of BNY Mellon "World Usability Day Design Contest" Nov'13

BNY Mellon "Extra Mile" Award Aug'13

Education

MS in Human Computer Interaction (HCI)

Indiana University, Indianapolis
Aug'16 - Present

BE in Electronics and Communication

University of Pune, Pune
Jun'06 - May'10

Skills

Research

User Interviews, Contextual Inquiry, Competitive Analysis, Usability Testing, Heuristic evaluation, Task Analysis, Cognitive Walkthrough, Affinity Diagram, User stories

Design

Sketching, Wireframing, Prototyping, Storyboarding, Journey maps, Information Architecture, Visual Design

Tools

Sketch, Axure, Adobe Experience Design, InVision, Illustrator, Balsamiq, Morae

Programming

HTML, CSS, JavaScript, JQuery, D3.js, Php, C#, Java, SQL