Sandeep Jagtap

3 Years of experience as a UX Designer

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Experience

UX Design Volunteer - IBM
Oct'17 - Present

Crafting the next generation user experiences for Talent Acquisition with IBM Design.

UX Design Intern - SfN, Washington D.C.
Jun'17 - Aug'17

Pioneered UX culture at UX unaware non-profit organization.

Improved user experience of neuronline.sfn.com by increasing site performance, usability improvements, and redesigned information architecture.

Lead UX Designer - BNY Mellon, New York
Jan'16 - Jul'16

Led the redesign of an enterprise application in an agile environment which reduced application support overhead and improved user engagement.

Key role in establishing BNY Mellon's product design strategy, enterprise design framework, and scalable information architecture.

Sr. UX Designer - BNY Mellon, India
Oct'14 - Dec'15

Conducted usability lab studies, heuristic evaluations, and user research activities for investment banking applications.

Crafted prototypes, wireframes, design concepts, information architecture and usability and research report.

Sr. Applications Developer - BNY Mellon, India
Oct'13 - Sep'14

Developed data processing frameworks, web services, and enterprise applications.

Applications Developer - BNY Mellon, India
Oct'10 - Sep'13

Awards/Certifications

Certified Agile Professional - ICAgile (ICP)	May'16
BNY Mellon "Excellence: You make a difference!" Award	Jul'16
Winner of BNY Mellon "World Usability Day Design Contest"	Nov'13
BNY Mellon "Extra Mile" Award	Aug'13

Education

MS in Human Computer Interaction (HCI)
Indiana University, Indianapolis
Aug'16 - Present

BE in Electronics and Communication
University of Pune, India
Jun' 06 - May'10

Skills

Research
User Interviews, Contextual Inquiry, Competitive Analysis, Usability Testing, Heuristic evaluation, Task Analysis, Cognitive Walkthrough, Affinity Diagram, User stories

Design
Sketching, Wireframing, Prototyping, Storyboarding, Journey maps, Information Architecture, Visual Design

Programming
HTML, CSS, JavaScript, JQuery, D3.js, C#, Java, SQL

Tools
Sketch, Axure, Adobe Experience Design, InVision, Illustrator, Balsamiq, Morae