

# Sandeep Jagtap

User Experience Practitioner with 5+ years of experience

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## EXPERIENCE

### UX Design Intern - SfN, Washington, D.C.

JUL 2017 - SEP 2017

Led UX Program at SfN. Expert reviewed usability of SfN websites. Redesigned the information architecture of Neuronline website.

### Tech Lead UX Designer - BNY Mellon, New York

JAN 2016 - JUL 2016

Led the design of enterprise applications from conceptual phase to delivery in fast paced agile environment. Key role in establishing BNY Mellon's product design strategy, scalable design components, and flexible information architecture.

### Sr. User Experience Designer - BNY Mellon, India

OCT 2014 - DEC 2015

Expert-reviewed usability and user experience of in-house applications. Conducted usability testing, heuristic evaluations, A/B testing and user research activities. Delivered design artifacts like information architecture, low and high fidelity interactive prototypes and wireframes.

### Sr. Applications Developer - BNY Mellon, India

OCT 2013 - SEP 2014

Developed data processing frameworks, web services, custom SQL Server authentication for various application and services.

### Applications Developer - BNY Mellon, India

OCT 2010 - SEP 2013

Led automation project which reduced report processing time from hours to minutes.

## NOTABLES

### Certified Agile Professional -ICAgile (ICP)

MAY 2016

### BNY Mellon "Excellence: You make a difference!" Award

JUL 2016

### Winner of BNY Mellon "World Usability Day Design Contest"

NOV 2013

### BNY Mellon "Extra Mile" Award

AUG 2013

## SKILLS

### Design Research

User research, Persona, Contextual Inquiry, Competitive Analysis, Task Analysis, User Interviews, Surveys, Affinity Diagram, User stories

### Interaction Design

Sketching, Wireframing, Rapid Prototyping, Storyboarding, Journey maps, Information architecture, Visual Design

### Usability Analysis

Usability Testing, Heuristic evaluation, Cognitive Walkthrough

### Programming

HTML, CSS, JavaScript, JQuery, D3.js, Php, C#, Java,SQL

### Tools

Axure RP, Balsamiq, Adobe Experience Design, Sketch, InVision, Illustrator, InDesign, Photoshop, Morae, Omnigraffle

## EDUCATION

### MS in Human Computer Interaction (HCI)

Indiana University, Indianapolis

AUG 2016 - PRESENT

### BE in Electronics and Telecommunication

University of Pune, Pune

JUN 2006 - MAY 2010